



Crisis Intervention Team Center of Excellence-Collaborative Planning and Implementation Committee

Date: October 2, 2023 Time: 1:00 p.m. - 3:00 p.m.

Location: Governor's Office of Crime Prevention, Youth, and Victim Services; Conference Room Side A and B

Meeting Goals and Objectives

- To review services and training offered by the CIT Center of Excellence
- To develop outcome measures for and evaluation process for the Center
- To develop recommendations for the implementation of the crisis intervention model program at the municipal, county, and state level
- To provide general oversight to the CIT Center of Excellence

Meeting Attendees

Participating Members:

Police and Correctional Training Commission	Executive Director	Albert Liebno
Office of Crime Prevention, Youth, & Victim Services	Director, Criminal Justice Programs	Martin Hammond (designated by James Rhoden)
Behavioral Health Administration	Director, Adult Crisis and Criminal Justice Services	Darren McGregor
Local Behavioral Health Authority	Director, Anne Arundel County Crisis Response System	Jen Corbin
Family and Consumer Mental Health Organizations	Senior Director of Public Policy, Mental Health Association of Maryland	Dan Martin
Maryland Municipal League	Council Member, City of Westminster	Ann Gilbert
Other necessary member, Local Crisis Intervention Team	Crisis Intervention Team Coordinator, Eastern Shore Crisis Response Services	Brandy James
Other necessary member	Executive Director, NAMI Maryland	Kate Farinholt

Staff:

Rachel Ames, Mental Health Coordinator, GOCPPYVS
 Kathryn Ganley, Byrne SCIP Program Coordinator, GOCPPYVS
 Tatiana Reyes, Policy and Advocacy Coordinator, GOCPPYVS
 Tristan Jackson-Brown, Intern for COE, GOCPPYVS

GOVERNOR'S OFFICE OF CRIME PREVENTION, YOUTH, AND VICTIM SERVICES

100 COMMUNITY PLACE
 CROWNSVILLE, MD 21032-2023



Meeting Minutes

I. Welcome and Opening Remarks, Martin Hammond, Director, Criminal Justice Programs, GOCPYVS

- A. Call to order
 - a. Review of purpose of Committee
 - i. The purpose of the CIT Center is to provide technical support to local governments, law enforcement, public safety agencies, behavioral health agencies, and crisis service providers and to develop and implement a crisis intervention model program
 - ii. The Collaborative Committee shall:
 - 1. review services and training provided by the Center;
 - 2. develop outcome measures for and evaluation of the Center;
 - 3. develop recommendations for full implementation of the crisis intervention model program at the municipal, county, and state level; and
 - 4. provide general oversight of the Center
 - iii. The Committee is subject to Maryland's Open Meetings Act; all agendas and minutes are published accordingly on the website
- B. Roll call
- C. Approval of minutes from June 5, 2023

II. Report from CIT Center of Excellence, Director Hammond and Rachel Ames

- A. Staff updates
 - a. GOCPYVS has welcomed our new Executive Director Dorothy Lennig
 - b. COE has welcomed two new members:
 - i. Kathryn "Kate" Ganley, Byrne State Crisis Intervention Program (BSCIP) Coordinator
 - ii. Tristan Jackson-Brown, Intern
 - c. COE is in the process of filling the vacant Data Analyst position; the position is currently open and will close on October 5, 2023
- B. CITCE progress: Legislative requirements
 - a. Collaborative Planning and Implementation Committee (CPIC)
 - i. COE has appointed all members of CPIC
 - ii. Ann Gilbert, Westminster City Council Member, has been appointed to represent Maryland Municipal League
 - b. Technical support
 - i. COE has updated its website to reflect initiatives, committees, advisory groups, and legislative requirements
 - ii. The Crisis Intervention Team-Center of Excellence page currently houses best practices including logic models, strategic plans, data statistics, crisis intervention team models, toolkits, trainings/conferences, and relevant academic entities
 - iii. In an attempt to improve technical assistance efforts, the Center has added a general request form to the Center's webpage
 - c. Development of a CIT model program
 - i. The CIT Coordinators Group gathers certified coordinators in each jurisdiction for a quarterly meeting to discuss successes and limitations in crisis intervention services to assist in creating a model crisis intervention program

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1. September 18, 2023: 13 Coordinators have assessed current programming, reviewed a glossary of working definitions in crisis response, and discussed components of model programming
 - a. A complete draft glossary has been emailed to CPIC members; the most germane section has been provided in hardcopy for meeting attendees to discuss in open forum
 - b. Coordinators have identified and requested COE assistance with four priority action items: (1) reporting measures, (2) liability concerns, (3) curriculum [updating and standardizing], and (4) a formal CIT Coordinators list
2. The next CIT Coordinators meeting is scheduled for December 18, 2023
- d. Assistance with CIT model program implementation
 - i. As the CIT Coordinators and CITCE-CPIC work to establish a CIT model program, identified best practices will be shared across jurisdictions
 1. Local SIM mappings, which track diversion and deflection efforts, assist in improving local implementation of a CIT program
 - a. The Center has facilitated SIM Mapping workshops for Cecil County (October 2022)
 - b. The next scheduled SIM Mapping will be for Calvert County on November 8-9, 2023
 - c. A procedure for requesting a mapping via electronic form has been approved and is available on the website
- e. Provision of educational resources to law enforcement to promote CIT program
 - i. The Center provides linkages to educational resources for law enforcement agencies seeking assistance with the development or implementation of CIT programming
 - ii. The Center has created original resources for law enforcement upon request such as the MD Crisis Resources Catalog for Maryland State Police
 - iii. The Center has developed a technical assistance request form that is available on the Center's webpage
- f. Monitoring of statewide progress for implementation of CIT model program
 - i. Local SIM mapping workshops and Statewide SIM Summits provide information regarding CIT implementation
 1. Sequential Intercept Mapping (SIM) Summit
 - a. State SIM Summit 2023 will occur in-person on October 23-24, 2023
 - b. The State SIM Summit 2022 report is published on our webpage
 - ii. The Center is collaborating with MSAC to develop means to share data collected through SIM mappings
- g. Annual report to General Assembly
 - i. The Center has met the 2022 mandate; reports can be found on the Office webpage under criminal justice reports



III. Open Forum

- A. 2024 CIT Center of Excellence strategy
 - a. Outcome measures and an evaluation process for the Center
 - i. COE has created an agenda template that standardizes the reporting out by COE and aligns it with legislative requirements to facilitate CPIC's evaluation of the Center
 - ii. COE has compiled and provided a list of proposed outcome measures to CPIC for review; discussion and selection will take place at the December meeting
 - b. Recommendations for the implementation of the crisis intervention model program at the municipal, county, and state level
 - i. The model is still under development
- B. A summary of challenges and priority action items identified by the Coordinators at the September 18 meeting and the draft glossary reviewed by the Coordinators has been provided to CPIC; these are all considerations in the development of a model program
 - a. Billing for service
 - i. CMS (Medicare/Medicaid) does not support a law enforcement co-responder model for billing
 - ii. Coordinators are concerned that the direction for crisis response is unclear (promoting CIT programs and community policing while discouraging officer presence on crisis calls seems contradictory)
 - iii. CIT training will need to be updated to reflect this change
 - 1. Officers will need to learn to maneuver and intelligently explain the shift in billing
 - iv. The details of crisis regulation are still being addressed at the state level
 - 1. Aligning programming with CMS (Medicare/Medicaid) definitions to allow for billing (federal funding) frees up other emergency funding
 - 2. These concerns hinge on definitions that are still in development
 - 3. To the extent that there are issues of CMS definitions and coding, there are a number of entities that can advocate for MD if given specific examples
 - 4. CIT Coordinators group and CPIC can raise these concerns when the new regulations open to public comment
 - v. The discussion about billing is linked to the discussion of terms (glossary); “crisis response” may be better defined as a system, not a specific type of implementation of that system
 - b. Liability
 - i. Coordinators question the use of non-licensed peers for Emergency Petitions
 - 1. CIT training will need to be updated to reflect this change
 - ii. Reporting measures (and conditions of award) do not currently address efficacy of CIT trainings and programs
 - 1. To be data-driven, programs need to collect not just the number of trainings or trained officers but also outcomes and impacts
 - c. Curriculum
 - i. A model program will have a standardized curriculum

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1. The model curriculum will include essential components and elective components to allow jurisdictions to tailor to the population
 - a. If these curriculums are published and tracked, CIT officers would only require missing electives in order to move laterally across jurisdictions
 - b. This would also facilitate shared trainings
- ii. Per CPIC, steering committees are historically a core component of a model program but appear to be less common in MD programs today; these steering committees could play a role in tailoring a model program at the local level and implementing it to fidelity
- iii. One unintended consequence of a standard curriculum is already taking shape: Coordinators are sharing instructors who are beginning to bill for this service due to the increased demand
- d. CIT Coordinators list
 - i. No formal list exists, making cross-jurisdiction cooperation and information-sharing particularly challenging
 1. The lack of a list also contributes to new Coordinators or Coordinators from smaller jurisdictions not being informed of developments in a timely manner
 - ii. CPIC proposes identifying one CIT Coordinator per county and standardizing the term CIT Coordinator
 1. Counties with smaller municipalities would require cooperative agreements and MOUs
 2. The terms “CIT Coordinator” and “CIT Clinician” (a clinician embedded within law enforcement agency for the purpose of crisis response) could be differentiated and defined
- C. The draft glossary has been distributed to CPIC
 - a. The glossary is a draft only and not for public use
 - b. The glossary is intended for broad use including grant applicants, law enforcement agencies, providers, advocates, and the public
 - c. The future goal is to have an interactive glossary available on the Center’s website
 - d. Further discussion will take place at the December meeting

VII. Next Steps, Director Hammond

- A. The next CPIC meeting is scheduled for December 4, 2023 from 1-3pm in person
- B. Future meeting dates will be scheduled quarterly on the third Monday from 1-3pm in person; 2024 meetings are set for February 26, May 20, August 19, and November 18; invitations will follow
- C. Contact Rachel Ames at rachel.ames@maryland.gov with any further questions or concerns

VIII. Good of the Order and Adjournment, Director Hammond